



Health Matters January 2021

*An occasional update from
Hoveton & Wroxham Medical Centre.*

Covid Vaccination Programme

Patients and carers within the 'North Norfolk Four Primary Care Network' (NN4 PCN) (which are the practices at Acle, Blofield, Brundall, Ludham & Stalham Green, Hoveton & Wroxham and Staithe Stalham) will be pleased to know that we are about to begin Covid-19 Vaccination Programme in our area.

Where. Due to the storage requirements of the Pfizer vaccine, initially, we need to provide the vaccine at a central location. This location will be the Hoveton Village Hall, Stalham Road, Hoveton, NR12 8DU.

When. The plan is to start the Programme next week commencing 11 January by appointment only. Due to the population group in our area it may be several weeks before you are contacted so please be patient and do please wait for us to contact you. Please do not contact the surgery.

How. Staff from your practice will contact you to book your appointment, either by a telephone call from our medical receptionists or by a text to your mobile phone if you have one. In advance of this call/text we will write to you providing you with the information you need. You must have an appointment to attend the vaccination clinic. Please do not turn up without an appointment - we will not be able to vaccinate you.

Who. We will start with those patients aged 80+. We are also planning how we can provide vaccinations for patients and staff in care homes and for the house bound as quickly as possible.

Please remember that Covid has not gone away and infection rates are still very high. It's important that we all stick to the national advice and remember hands, face, space.

Further information can be found at this website:
<https://www.norfolkandwaveneyccg.nhs.uk/covid-19-vaccination-programme>

Business as usual

We remain open and we are here to help you, just as we did during the first wave in the spring. However, we do rely on the continued cooperation from our staff, patients and carers to keep infection risks to an absolute minimum.

Help us to improve.

You can provide feedback (positive or negative) and suggestions for improvement through our website (click on 'Feedback' on the website *Administration Area*). Even better, contact one of our Patient Participation Group (PPG) area representative directly: **Wroxham:** Carol 01603 782805 (carolhastwell@icloud.com), **Hoveton/Parish Council:** Alex Howe (01603 783096), **Salhouse:** Jane (hutton748@btinternet.com), **Horning:** Carole (cetresure@googlemail.com), **Rackheath:** Tony (tony.emes@btinternet.com).